

Problem: PS4 controller's audio jack delivers no sound (can not party chat)

PS: PS4 Slim controller and PS4 Pro controller have no similar problem.

Reason:

PS4 controller' audio ability functions only if the controller is in wireless mode, but cross hair needs a wired controller for console's verification. And all converters of this kind will face the same problem.

For XBOX consoles, there will be no similar problem.

Work around 1: USB sound adapter(USB soundcard) (2-4 USD)



The USB sound adapter must be recognizable by PS4

The above showed USB sound adapters are tested by us on the PS4.

Plug this USB sound adapter into USB port of PS4.

It will solve the problem you are facing.

Presumably most of the USB sound adapters with no driver required are acceptable.

Below are some ways to use these USB sound adapters:

1. headsets with two 3.5mm sockets (for mic and speaker)



2. earset shipped with PS4



Work around 2: Wireless headset or USB headset

The headsets must be recognizable by PS4

Tested Ones:

PlayStation Gold Wireless Stereo Headset (60-80 USD)



PlayStation Silver Wired (18 USD)

Turtle Beach P12(40-60 USD)

